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STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

Unified Alaskan Utilities

Unified Alaskan Utilities
Certificate No 730

Mailing Address:
P. O. Box 233368
Anchorage, AK 99523-3368

Physical Address:
6600 Wes Way Anchorage,
AK 99518

Tariff No. 3

TARIFF FOR WATER SERVICE

Serving:
Moorehand Subdivision
Sherwood Estates Subdivision
Creekwood Park Apartments
Homestead Service Area
Colonial Park Subdivision
Midtown Estates Subdivision
Settlers Bay Subdivision
Field of View Subdivision
McKinley View Subdivision
Vallenar View Mobile Home Park

Pursuant to: **U-20-011(4)** Effective: **May 16, 2023**

Issued By: Unified Alaskan Utilities

By:  Title: Utility Manager

David Kranich

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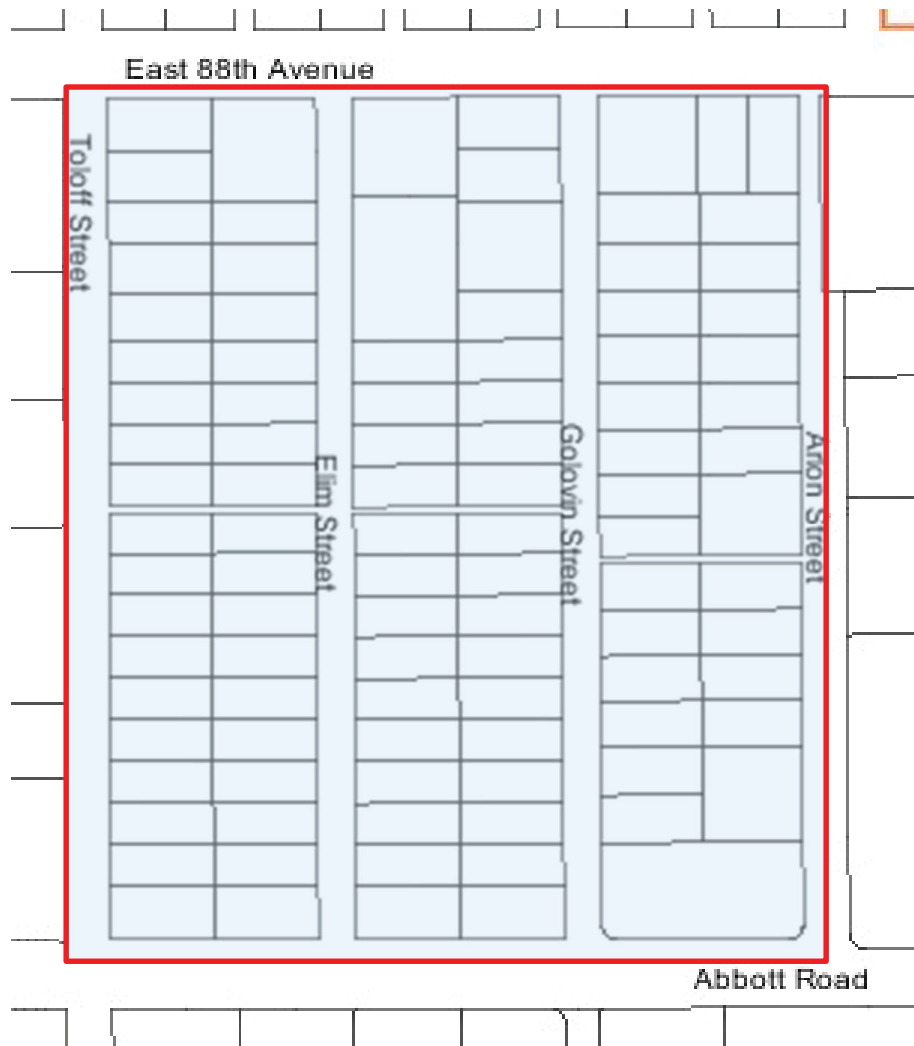
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W-001 SERVICE AREA DESCRIPTIONS AND MAPS OF THE SERVICE AREAS

A. Moorehand Subdivision Service Area – Anchorage, AK

T12N,R3W Sections: W $\frac{1}{2}$ of the SE $\frac{1}{4}$ of the SE $\frac{1}{4}$ and the N 1130 feet of the W $\frac{1}{2}$ of the E $\frac{1}{2}$ of SE $\frac{1}{4}$ of the SE $\frac{1}{4}$ of 8 Seward Meridian.



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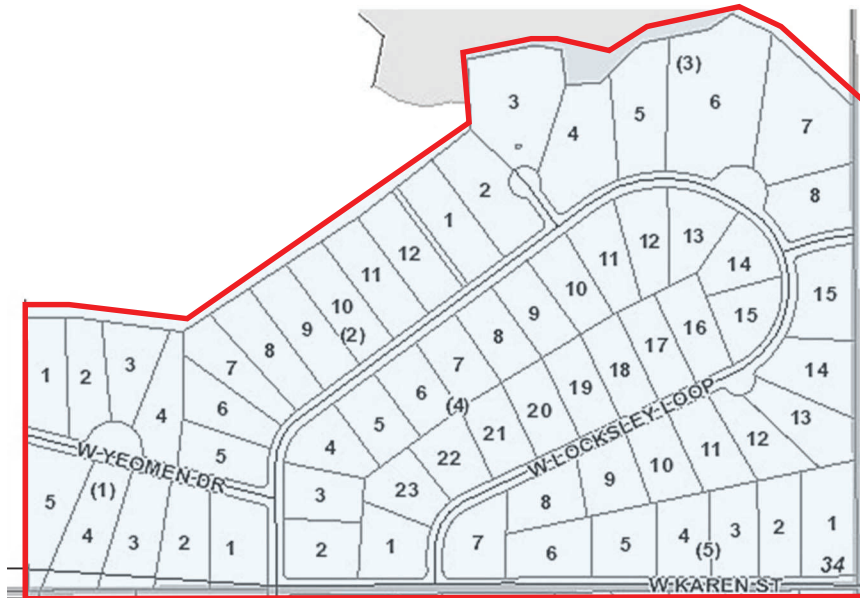
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W-001 SERVICE AREA DESCRIPTIONS AND MAPS OF THE SERVICE AREAS (continued)

B. Sherwood Estates Subdivision Service Area – Wasilla, AK

T18N,R2W Sections: The Sherwood Estates Subdivision, Blocks 1-5 of SE ¼ of 34
Seward Meridian.



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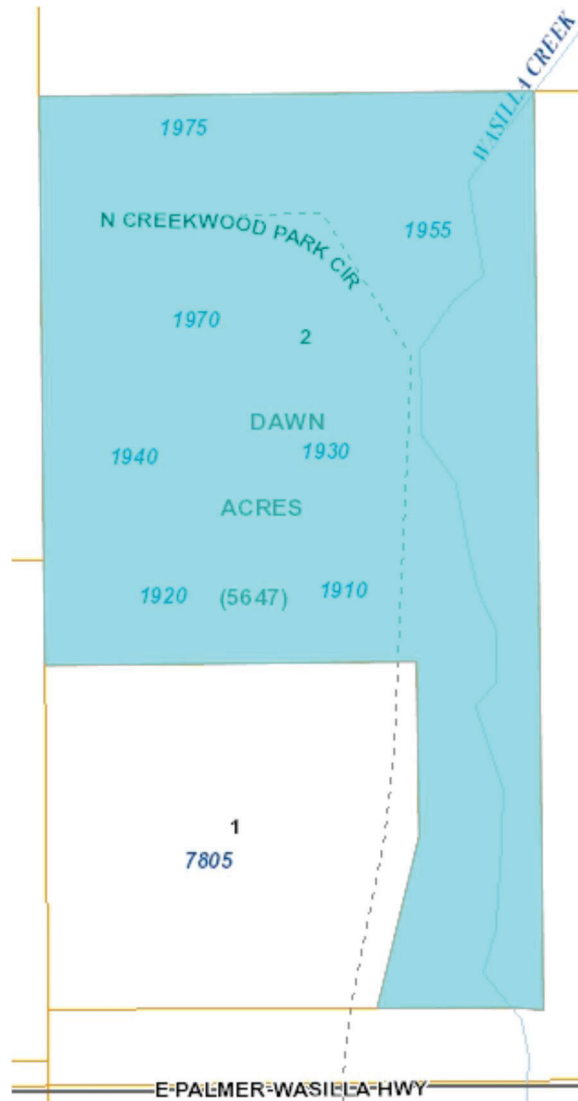
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W-001 SERVICE AREA DESCRIPTIONS AND MAPS OF THE SERVICE AREAS (continued)

C. Creekwood Park Apartments Service Area – Wasilla, AK

T18N,R1E Sections: Lot 2 Dawn Acres Subdivision of SW ¼ of the SE ¼ of 34 Seward Meridian.



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W-001 SERVICE AREA DESCRIPTIONS AND MAPS OF THE SERVICE AREAS (continued)

D. Homestead Service Area - Chugiak, AK



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W-001 SERVICE AREA DESCRIPTIONS AND MAPS OF THE SERVICE AREAS (continued)

E. Colonial Park Subdivision Service Area – Eagle River, AK

T14N R1W Sections: Lots 1A to 9A-2, 10A-3A to 16A, and 18A, all of Block 4, within the SW1/4 of 7



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W-001 SERVICE AREA DESCRIPTIONS AND MAPS OF THE SERVICE AREAS (continued)

F. Vallenar View Mobile Home Park- Ketchikan, AK

Parcel Numbers 313540101000, 313540100000, 313540098000, and 313540099000 of the Ketchikan Gateway Borough, Alaska



Pursuant to U-20-011(4)

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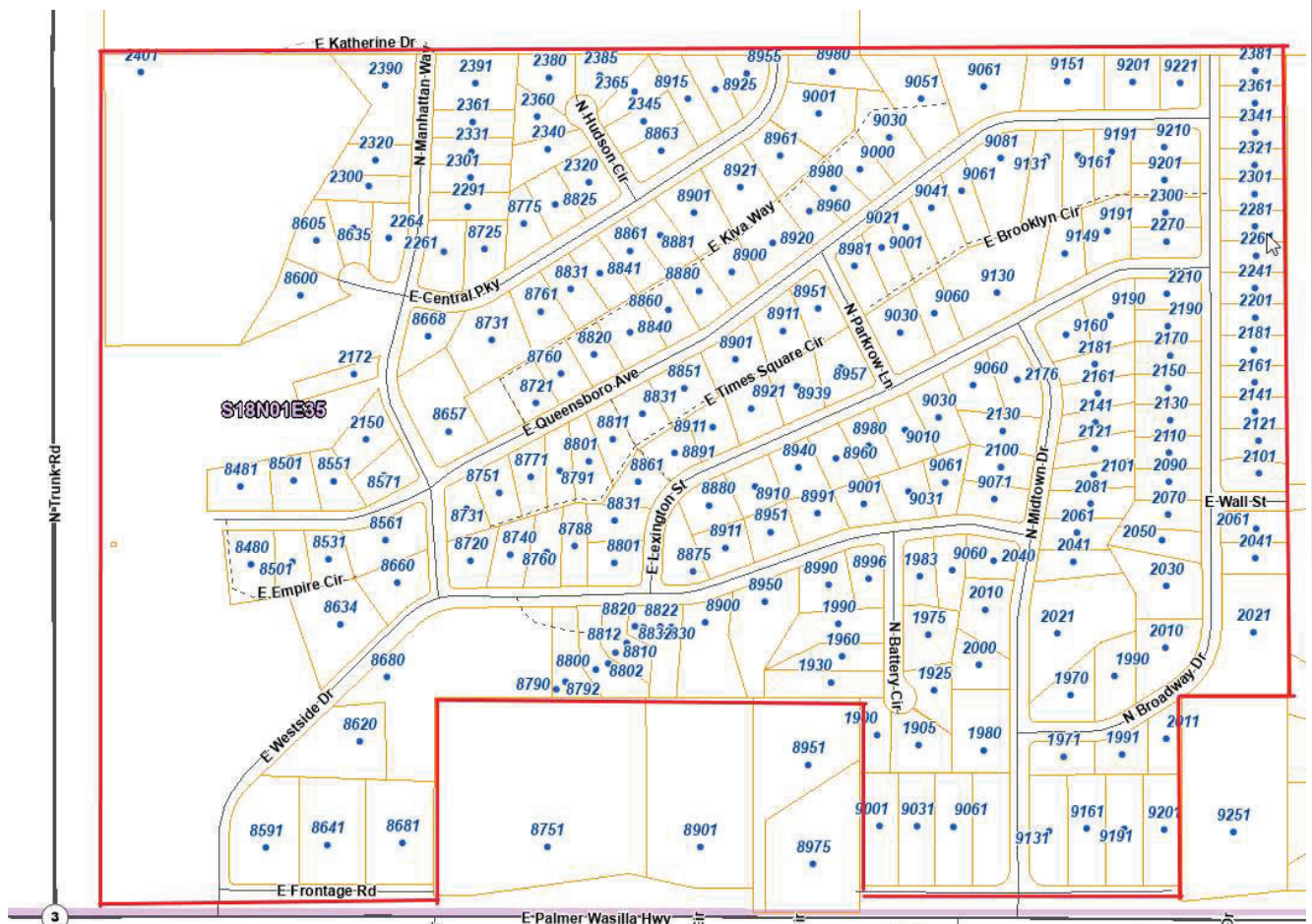
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W-001 SERVICE AREA DESCRIPTIONS AND MAPS OF THE SERVICE AREAS

G. Midtown Estates Water Utility

Description of Service Area

SW 1/4 and W 1/2 of the SE 1/4 Section 35, Township 18 North, Range 1 East, Seward Meridian, except the following three (3) parcels: (1) SE 1/4 of the SE 1/4 of the SW 1/4 Section 35; (2) SW 1/4 of the SE 1/4 of the SW 1/4 Section 35; and (3) E 1/2 of the SE 1/4 of the SW 1/4 of the SE 1/4 Section 35.



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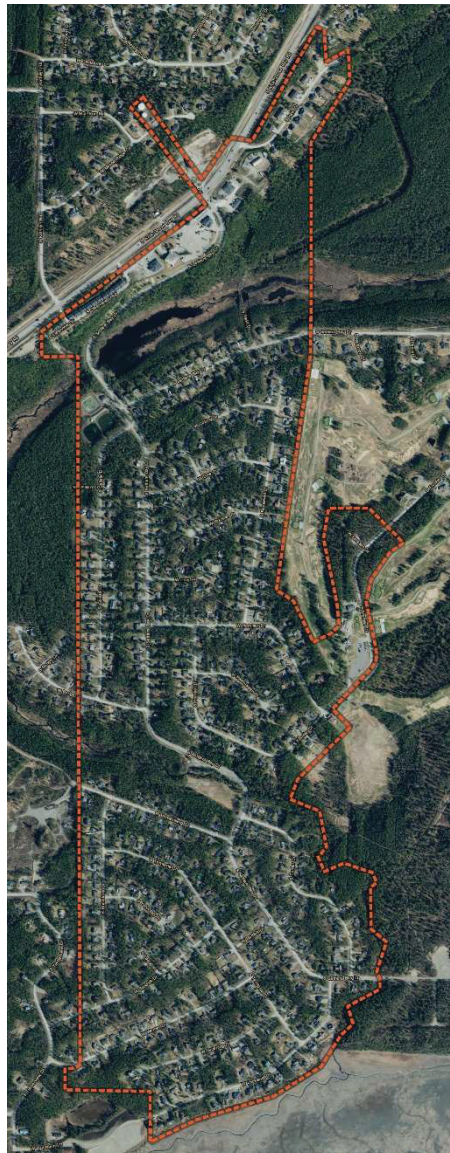
W-001 SERVICE AREA DESCRIPTIONS AND MAPS OF THE SERVICE AREAS

H. Settlers Bay Service Area

Description of Service Area

T16N R2W Sections: 3 and N1/2 of 10

T17N R2W Sections: S1/2 OF SE1/4 of 27, and 34



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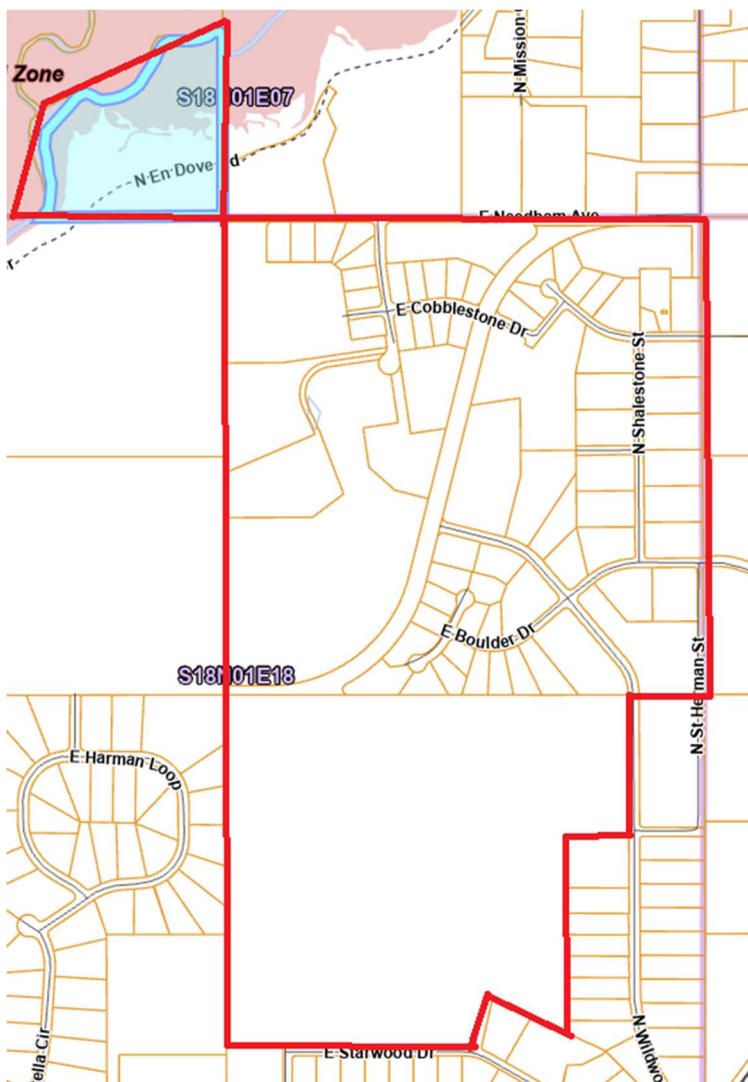
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W-001 SERVICE AREA DESCRIPTION AND MAPS OF THE SERVICE AREAS (continued)

Field of View Subdivision

NE quarter of S18N01E18, plus the Adjacent 17-acre property at S18N01E07 (Parcel #76366), and Parcel #43574



Pursuant to U-24-018(3)

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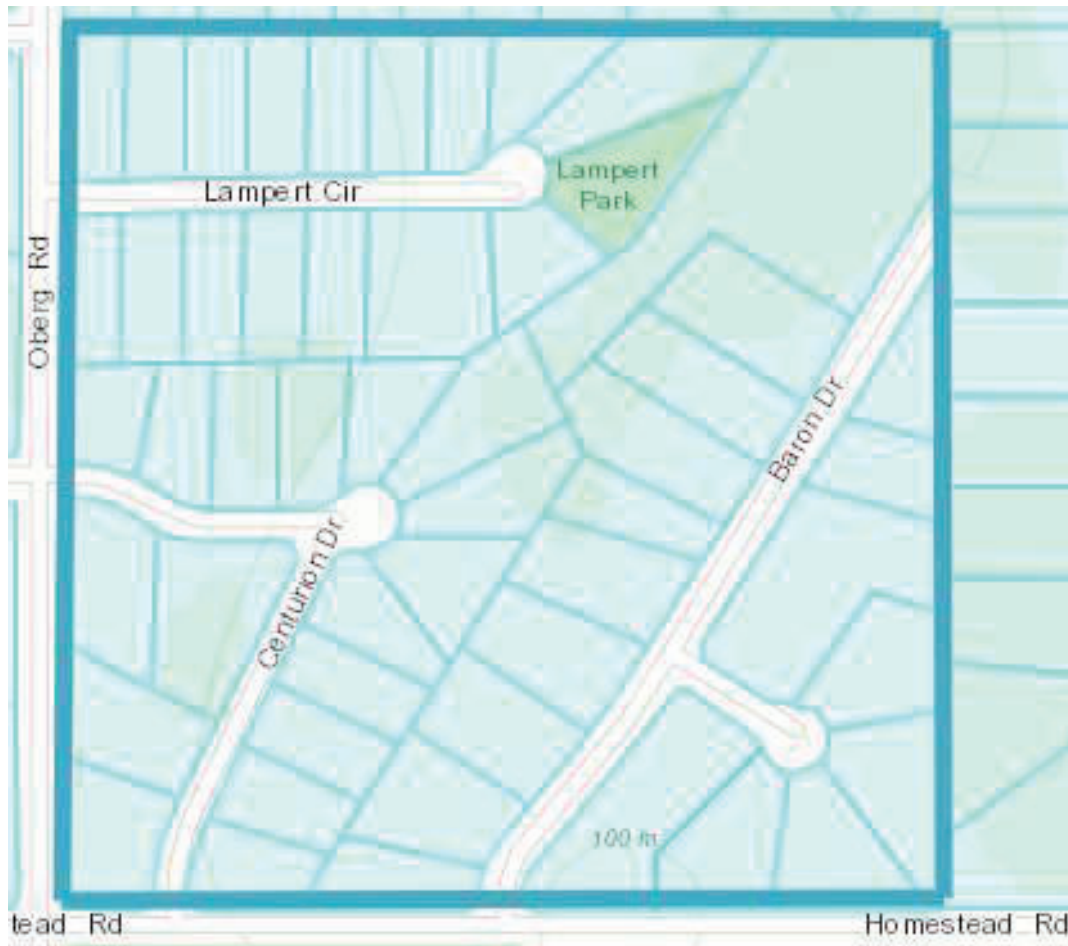
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W-001 SERVICE AREA DESCRIPTIONS AND MAPS OF THE SERVICE AREAS (continued)

McKinley View Subdivision



Pursuant to U-20-011(4)

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W-002 DEFINITIONS

ACCOUNT: A separate service and billing record established by the Utility for each parcel to which it provides Water Service. The account is identified by a number, contains information such as the customer's name and address, the size of service connection/meter and any amounts due to or from the customer.

ADEC: The Alaska Department of Environmental Conservation, which sets standards for water quality.

APPLICANT: An individual, firm, corporation or agent of any individual, firm or corporation applying for Water Service from the Utility.

BILLING SERVICE CHARGE: A monthly charge applied to each account that is calculated to reimburse the utility for just and reasonable expenses associated with billing and maintenance of utility accounts and records.

BRANCHED SERVICE EXTENSION: Two or more service extensions diverging from a single service connection.

BUSINESS HOURS: 8:00am – 5:00pm Monday through Friday excluding national holidays.

COMMERCIAL WATER SERVICE: Water Service that is used primarily for business purposes and not residential purposes.

COMMERCIAL UNIT: A contiguous commercial space within a structure served by a single service connection that includes potable water and sanitary sewer facilities and is capable of being individually leased to a commercial or industrial enterprise.

CONDOMINIUM: A multi-unit structure subject to a declaration recorded under the Horizontal Property Regimes Act, AS 34.07 or the Uniform Common Interest Ownership Act of 1994, AS 34.08.

CROSS CONNECTION: Any connection, physical or otherwise, between a potable water supply and any non-potable water source for which it may be possible for the other substance to enter into any part of the potable water system under any condition.

CROSS CONNECTION CONTROL: Protection of the public water supply by controlling or eliminating the actual or potential cross-connection.

CURB STOP: The valve by which the utility can turn on or off utility service to a parcel.

CUSTOMER: A person whose application for Water Service has been approved and is receiving Water Service from the Utility.

CUSTOMER CHARGE: A fixed monthly charge per account to recover costs associated with rendering monthly billing statements, maintaining customer accounts, and covering costs associated with operation of the Utility supply and distribution system.

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W-002 DEFINITIONS (continued)

DATE OF ACCEPTANCE: The date on which a water main passes final inspection by the Utility and is available for Water Service.

DELINQUENT ACCOUNT: An account for which the Utility has not received payment of billed charges by the due date printed on the bill.

DISCONTINUANCE: A Water Service is turned off at the keybox.

DISCONNECTION: A Service Connection is physically disconnected, usually at the main.

DWELLING: A structure designed and used only for residential purposes that contains one or more dwelling units.

DWELLING UNIT: A building or portion thereof providing independent and complete living quarters including cooking, sleeping and toilet facilities.

EXTENDED SERVICE CONNECTION: A service connection that serves a remote parcel that does not lie adjacent to a water distribution main.

FACILITY: Property or equipment for the provision of and or distribution of Water Service.

FIRE SERVICE CHARGE: A monthly charge applied to each account payable by either the Anchorage Fire Department or the account holder that is calculated to cover the just and reasonable costs incurred by the utility to provide fire service to the account holder's property.

KEYBOX: The appurtenance used to access the curb stop valve controlling the flow of water from a Service Connection to the Service Extension on a parcel, usually located near the boundary of either the parcel or a Utility easement on the parcel.

LANDLORD: A person who rents or leases a structure or unit within a structure to others.

LOCATE: The marking of the surface location over the Utility's underground facilities.

METER: The appurtenance utilized to measure and record water service flow to a customer.

PARCEL: An area of land enclosed by boundaries established lawfully by conveyance or plat of record, that has not been divided lawfully by a subsequent conveyance or plat of record.

PERSON: A firm, partnership, association, corporation or government as well as an individual.

PROPERTY OWNER/OWNERS: The person or legal entity in whose name a property is legally recorded.

RCA: The Regulatory Commission of Alaska, the State agency that regulates public Utilities. The RCA was established on July 1, 1999 by Alaska State legislative enactment to replace the Alaska Public Utilities Commission (APUC).

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W-002 DEFINITIONS (continued)

REASONABLE HOURS: Between 8:00 am and 9:00 pm.

RESIDENTIAL SERVICE: Water Service to a dwelling, multi-family dwelling or mobile home park.

SERVICE CONNECTION: The pipe and appurtenances extending from a water main to a keybox which is normally located at the customer's property line.

SERVICE EXTENSION: The pipe and appurtenances extending from the keybox at the end of a service connection to a structure or structures on a private system.

SHALL: "Must" and makes the action referred to mandatory.

STRUCTURE: An enclosed building that includes both potable water and sanitary sewer plumbing systems.

TARIFF: The rules and regulations that govern utility operations and the relationship between the utility and its customers.

THAW WIRE: The wire leading from the main, parallel with the service line and coming up to the ground surface at the key box. This wire is installed for the convenience of the customer for the purpose of thawing the service line if frozen.

TENANT: A person who pays rent to occupy or use a structure or unit.

TOWNHOUSE: A building with two or more dwelling units, each individually owned and connected by one or more common walls. Buildings including zero lot lines, cluster homes, garden homes and patio homes.

TURN ON/TURN OFF: When a utility representative actuates the curb stop valve either on or off.

TEMPORARY CONSTRUCTION WATER SERVICE: Water Service offered on a temporary basis while a dwelling or structure is under construction and is not inhabited or being utilized as a commercial structure.

TEMPORARY WATER SERVICE: Water Service offered on a temporary or seasonal basis at a rate determined by the applicable rate classification.

UTILITY: Unified Alaskan Utilities or its duly appointed representative.

UTILITY MANAGER: The general manager of Unified Alaskan Utilities or a person authorized to act on behalf of the general manager.

VOLUME RATE: A fixed rate per 1000 gallons of metered water consumption to recover costs associated with providing the water.

WATER MAIN OR MAINS: The pipe, usually a minimum of 6" diameter, usually installed in a street, road, alley or easement and running approximately parallel to the street, or road or alley for the distribution of water to a parcel's curbstop valve or keybox.

WATER SERVICE: Water provided by the Utility under the rules of this Tariff.

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W-003 SCOPE OF REGULATIONS

The Utility currently provides Water Service for domestic and commercial uses. The Utility's Water Service shall provide a continuous and sufficient supply of water that meets current ADEC water standards.

- A. All Utility services and facilities are subject to this tariff, except as provided otherwise in a special contract approved by the RCA. This tariff shall continue in full force and effect until superseded, modified or otherwise altered in accordance with law. If a provision of this tariff is ruled void or unenforceable, the remainder of this tariff, shall remain in full force and effect.
- B. All Utility services and facilities are subject to applicable provisions of federal, state and municipal law, in addition to this tariff.
- C. The Utility may enforce this tariff:
 - 1. By application to the RCA for enforcement action.
 - 2. By action to obtain civil penalties, injunctive relief or criminal sanctions pursuant to AMC 26.10.070

In addition to the penalties provided by law for violations of this tariff, the Utility may discontinue or disconnect Water Service as provided in this tariff and implement approved administrative processes such as charges for unauthorized turn-off and turn-on, etc. Criminal conviction or other judicial action is not a prerequisite to discontinuation or disconnection of Water Service. Remedies set forth in this rule are in addition to any remedies that may be available to the utility by law.

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W-004 COMPLAINT REVIEW PROCEDURE

- A. Oral complaints in person or by telephone are the first step which will cause the Utility to investigate the complaint and orally respond to the customer within ten (10) working days. If the customer is not satisfied with the Utility's resolution, the customer will then be advised to file a formal written complaint to the Utility, addressed to the general manager, specifying the details of the complaint. The Utility will then respond to the complaint in writing within ten (10) working days. In its response, the utility shall state that a customer not satisfied with the response may file a complaint with the RCA at 701 W. 8th Avenue, Suite 300, Anchorage Alaska, 99501, at 907-276-6222, or toll-free at 1-800-390-2782, or TTY 1-800-770-8973, or send a request via electronic mail to rca.mail@alaska.gov. If a customer fails to file a complaint with the RCA within twenty (20) working days of the postmark date of the Utilities response, the Utility will deem the complaint to have been resolved to the customer's satisfaction.
- B. A customer may dispute an item on a bill and withhold payment of the disputed amount only until the dispute has been resolved under this procedure. Oral disputes in person or by telephone will cause a Utility investigation and response within ten (10) working days. If the customer is not satisfied with the Utility's resolution, the customer will be advised to file a written complaint to be processed under rule W-004-A. Within twenty (20) days of a final determination under rule W-004-A, the customer shall either pay in full or arrange in a manner satisfactory to the utility to pay any disputed amount determined to be due the Utility.

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W-005 WATER SERVICE IRREGULARITIES AND LIMITATIONS OF LIABILITY

A. Irregularity or Failure of Water Service

The utility will exercise reasonable diligence to furnish and deliver a continuous supply of potable water to the customer under constant pressure. However, the utility will not be liable for damages resulting from interruptions, shortages, irregularities or failures due to accidents, interference by third parties, acts of nature or other conditions beyond the control of the utility. Whenever possible, an interruption or irregularity in Water Service will be noticed prior to shutdown by direct notification, through local notice posted in the Post Office, by local radio transmission, or by other method commonly used in the community.

B. Interruptions for Repairs or Modifications

The Utility reserves the right to temporarily suspend the delivery of Water Service when necessary for the purpose of making repairs, modifications, inspections or improvements to the system. For scheduled repairs and maintenance, the Utility will make reasonable attempts to provide customer notice through the use of public media or direct customer contact. Repair work will be completed expeditiously, and as far as possible, the work will be completed during regular business hours.

C. Credit for Interruptions

The Utility will provide a prorated credit of flat monthly usage charges or flat minimum charges for metered service for Water Service interruptions extending longer than 48 hours, provided the interruption is not caused by customer damage to the Utility facilities. No credit will be given for metered usage charges.

D. Priority of Water Service

In the event of an emergency water shortage, the Utility will notify customers to curtail water usage. The Utility will notify customers of the nature and duration of the required curtailment. The Utility will place a priority on the availability of water for drinking and sanitation purposes. Priority customers are assigned at the discretion of the Utility.

E. Maintenance Responsibility

The Utility will maintain and repair all water mains and all water service connections that have been accepted for maintenance and operation by the Utility. The Utility will not be responsible for damages produced or costs incurred prior to acceptance of the system for operation. The Customer is responsible for maintaining and repairing the service extension.

F. Customer Facilities

The Customer's plumbing facilities shall conform to and be installed in compliance with state statutes and regulations and this tariff. The Utility does not expressly or impliedly warrant the adequacy, safety or other characteristics of a structure, its plumbing or equipment by virtue of any inspection or non-rejection of the plumbing or facilities. If inconsistencies exist between standards established by any of the above referenced statutes or regulations, the most stringent standards shall be applied.

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W-006 APPLICATION FOR WATER SERVICE

A. Application Process

All applications for Water Service shall be made by mail to the office of the Utility. Each application shall consist of printed forms furnished by the Utility and shall be filled out to contain the full legal name of the applicant, the legal description of the property to be served, street address, phone number and mailing address, business license and driver's license. The application must be signed by the applicant or their authorized representative.

The applicant requesting Water Service, whether for residential or commercial use, agrees to conform to the published tariffs and the conditions for Water Service that are established by the Utility. If the service connection is new or has been recently modified, inspection approval is required for water service according to W-020-A. It shall be the responsibility of the applicant, or his authorized representative, to apply for Water Service. Upon receipt at the utility office of a complete application for service and service deposit, water service to a customer will commence.

B. Unauthorized Connection

The Utility may, without notice, terminate any water usage that the Utility has not approved in accordance with rule W-020. A person who receives water from the Utility without an approved application for water service nonetheless shall pay for the water used in accordance with the applicable rate schedule and is subject to the provisions of this tariff. By furnishing Water Service, the Utility does not waive approval of an application for water service, or compliance with the other provisions of this tariff.

C. Utility Approval Required

No person may take or receive Water Service from the Utility and no service connection, service extension or other customer owned facility may be connected to a Utility facility, until the service connection, service extension or other customer owned facility has been approved by the Utility in accordance with rule W-020.

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W-007 DEPOSITS

A. Service Deposits

Any customer receiving Water Service from the Utility shall be required to pay a service deposit for every service connection, structure, commercial unit or dwelling unit served. The amount of the deposit required shall be the higher of two (2) month's service charges at the flat rate or the metered charges multiplied by the estimated average consumption over a two (2) month period. The utility will provide a customer with a written receipt for the deposit and a copy of this section of the tariff. The deposit shall be refunded to the customers within thirty (30) days following a written request for discontinuation or disconnection of Water Service or after two (2) years on-time payment history, whichever comes first. Any charges on the account will be deducted from this amount prior to a refund. In accordance with AS 42.05.365(a), the utility shall pay interest on all deposits in excess of \$100 for contracted recurring monthly service. Interest shall be paid at the legal rate of interest at the time the deposit is made; or if the deposit is placed in an interest bearing account, the utility shall pay the interest rate of the interest bearing account.

B. Deposits for Services

Within ten (10) days of completion of a service rendered by the utility wherein a deposit was required, a statement detailing actual costs will be sent to the customer accompanied by either an invoice for the balance due or a refund of the deposit balance.

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W-008 BILLING AND PAYMENT

- A. A separate customer account shall be created for each parcel receiving Utility service. Only one customer account will be established for each parcel receiving Water Service, unless, in situations where more than one connection serves a parcel, and the customer requests the Utility establish a separate customer account for each service connection. A separate bill will be submitted for each customer account. The Utility will not consolidate charges for different customer accounts on a single bill.
- B. Billing statements will be sent every month for prior month's Water Service and accounts shall become delinquent if payment is not received at the primary Utility office by the due date printed on the bill (20 days from mailing date). If a payment is not received at the Utility's principle office within 25 days after the due date, the Utility may begin proceedings to discontinue water service in accordance with Section W-025-A.

The billing statement will contain a statement of present charges due and include the following statement:

"You should contact us first if you have a complaint about your Water Service. If you are not satisfied after contacting us, you may then file a complaint with the Regulatory Commission of Alaska. The Regulatory Commission of Alaska may be contacted toll-free at 1-800-390-2782, or TTY (907) 276-4533 or send a request via electronic mail to rca.mail@alaska.gov."

The Utility may, at its discretion, negotiate payment plans for payment of past due accounts.

- C. Each service connection, commercial unit, dwelling unit, structure, or metered service will be identified and billed according to its rate classification and subject to W-020.
- D. In the case of multi-unit structures where multiple dwelling or commercial units are served from a single service connection, the applicable rate (residential or commercial) will be multiplied by the number of dwelling or commercial units and billed to the customer. Where a structure served by a single service connection contains a commercial unit(s) and a dwelling unit(s), the customer will be charged a combined rate that includes the commercial rate and the residential rate multiplied by the number of commercial units and dwelling units.

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W-008 BILLING AND PAYMENT (continued)

- E. Billing Service Charge rates will be billed monthly on a per-account basis. Multiple unit accounts will only be responsible for one Billing.
- F. Fire Service Charge rates will be billed monthly on a per-account basis. Fire Service Charge are payable by the account holder or by special agreement with the Anchorage Fire Department.
- G. Rates other than the residential flat rate shall be determined according to the lesser of the service line size or the size of plumbing attaching to the inside shut-off valve. In cases where structure plumbing is smaller in diameter than the service line serving the structure, the Utility reserves the right to assess the structures plumbing and estimate its flow capacity. An appropriate rate up to and including the rate associated with the service line size will then be assigned.

W-009 ACCOUNT RECORDS

All account records shall be kept by account number sequence and are directly related to the legal description of the premises receiving water service. The account records shall be maintained in the name of the person(s) who requested Water Service.

W-010 RESPONSIBILITY FOR PAYMENT

- A. All Customers receiving water service from the Utility shall be obligated to pay for such service in accordance with the appropriate rate schedule in section W-026.
 - 1. Landlord/Tenant Relationship
In the case of a landlord-tenant relationship where the landlord requests the Utility bill the tenant, the landlord shall be sent a copy of all delinquent billings that contain a written turn-off notice.
In the case of a landlord/tenant relationship where the landlord is the customer and has violated a rule of this tariff that requires a discontinuation or disconnection of service, the tenant and landlord shall be given notice according to W-025-C. At the Utility's discretion, it may require the landlord to place the service in his/ her name, particularly when a history of delinquent tenants is associated with the property.

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W-010 RESPONSIBILITY FOR PAYMENT (continued)

2. Full Payment Responsibility

Failure to receive a Utility bill for any given period of time will not relieve the customer of the responsibility of full payment for water service provided by the Utility. Failure to receive a bill or delinquent notice sent to the then current billing address of the customer in the records of the Utility's customer service office will not prevent charges from becoming delinquent. Declined payment on a check, credit card or automatic bank draft will not prevent charges from becoming delinquent.

B. If a customer has notified the Utility of a disputed item on a bill and withheld payment of the disputed amount in accordance with rule W-004-B, the disputed amount will not be considered delinquent until the dispute has been resolved by the Utility or abandoned by the customer.

C. Charges for Water Service may be made by automatic bank drafts, check or cash. A billing statement will be mailed monthly, or sent electronically, regardless of the payment method selected. If the financial institution provided by the customer declines to pay the charges, the account may be subject to normal credit collection procedures and returned check charges (W-027.4) Furthermore, additional declines by the financial institution may result in the Utility denying the customer the privilege of paying by automatic bank draft or check. Customers utilizing the automatic bank draft option must notify the Utility of any changes in account information. Failure to notify the Utility of changes to the account information may result in the Utility canceling this payment option.

D. Change of Occupancy

A Customer who is listed on the Utility's records as the person or entity responsible for water service at a specific location shall give written notice of an intended change in occupancy, specifying the date on which service is to be discontinued. Notice shall be provided at least five business days prior to the change of occupancy. If the Customer fails to provide the required notice, he will be charged for water service furnished to the premises until the Utility is provided with written notice of change of occupancy.

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W-011 RESUMPTION OF SERVICE CHARGES

Whenever it shall be necessary for the Utility to discontinue water service to enforce the collection of a delinquent account or any other provision of this tariff, a Turn-off and Turn-on charge in accordance with the rates described in section W-027.1 will be added to the delinquent amount. If the key box requires repair to discontinue Water Service, actual repair costs will also be charged. All charges, both delinquent and current, must be paid in full for Water Service to be resumed. The Utility will not be responsible for any damage or freezing occurring as a result of discontinuance of Water Service.

W-012 BILLING ADJUSTMENTS

The customer shall submit any requests for billing adjustments in writing within fifteen (15) days following the next billing date. (Example: billing Sept. 1, problem occurs anytime between September and October 1 – Customer must notify the Utility prior to October 16th).

W-013 COLLECTION OF DELINQUENT ACCOUNTS

If a delinquent account is referred to a collection agency or an attorney for collection, the amount payable by the customer may include the collection costs incurred pursuant to that referral.

W-014 ESTIMATED BILLING

If the Utility is unable to read a meter at the usual or scheduled time due to locked premises, weather conditions, road conditions, presence of dangerous animals (in the judgment of the meter reader), or other circumstances, the Utility will bill the customer based upon the estimated consumption and adjust the account in accordance with the next meter reading. The Utility may discontinue service if it is unable to read the meter at the usual or scheduled time for more than three consecutive months due to conditions created by the customer.

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W-015 ESTABLISHMENT OF RATES FOR WATER SERVICE

The Utility will advise an applicant if more than one (1) rate schedule could be applied to the Water Service requested. The applicant shall designate the schedule upon which the service and rate will be based. A customer desiring to change the designation of the rate schedule applicable to the customer's water service shall notify the Utility in writing in accordance with provision W-012 and the change in schedule will be effective commencing the next full billing cycle. This section does not permit a customer who is required to take Water Service on a metered basis to obtain Water Service on an un-metered basis.

W-016 INSPECTION TO DETERMINE RATE

The Utility may inspect a parcel and the structures and water facilities on the parcel to determine whether it is applying the correct rate for Water Service to the parcel. If the Utility determines it is not charging the correct rate to the parcel, the Utility shall adjust charges for Water Service and notify the customer of the adjustment. The customer may contest the adjustment as provided in W-004.

W-017 PERSONS ELIGIBLE FOR WATER SERVICE

No person(s) shall be permitted to connect to the utility system while still physically connected to any other source of water. All persons who have a main line adjacent to their premises and have complied with applicable area plumbing codes shall be permitted to make application to the utility for water service connection. Extended connections will be permitted at the discretion of the Utility.

W-018 ESTABLISHMENT OF CREDIT

The Utility will not provide Water Service to an applicant that is delinquent in paying for Water Service to the same or any other parcel, nor will a new account be opened until the applicant has provided a deposit under subsection W-007 of this rule, and arranged to pay the delinquent amount in a manner satisfactory to the Utility.

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W-019 MAIN EXTENSIONS

A. Extension of Existing Facilities

A request for extension(s) of existing facilities shall be initiated by petition signed by the owner or owners of 2/3 of the proposed benefiting properties. The Utility, at its discretion, may accept or deny the petition depending on its ability to supply the proposed extension. All line extensions must conform to the most current edition of Anchorage Water and Wastewater Utility's design criteria.

B. Extension Costs

Any main extension to be constructed by others shall be subject of an individually negotiated line extension agreement between the Utility and the applicant, approved by the Regulatory Commission of Alaska. Said agreement shall be signed by both parties and any required fees paid before construction of said extension may begin. Terms of the agreement shall be negotiated individually, and based on plans and specifications approved by the Utility. Details including but not limited to responsibility for as-built plans, surveying, engineering, inspection, governmental approvals and performance bonds will be determined in each individual line extension agreement.

Ownership of all water main lines and service connections within the rights-of-way or utility easements shall accrue to the Utility after construction of the water system has been completed and inspected and the Utility has accepted the project. The system will thereafter be maintained by the Utility, subject to the two-year bond against defects in workmanship and materials.

Costs associated with main extensions shall be either paid directly by the petitioner or shall be paid via an assessment negotiated between the petitioner and the utility on a case by case basis as approved by the Regulatory Commission of Alaska.

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W-020 SERVICE CONNECTION POLICY/EXTENDED SERVICE CONNECTION POLICY

All service connections/extended service connections must conform to the most current edition of Anchorage Water and Wastewater Utility's design criteria (available at AWWU headquarters office) and the most current edition of the Uniform Plumbing Code and its local amendments. No person may repair, modify, decommission, or abandon Utility service connections without first obtaining a connection permit.

A. Connection Permit

1. Persons wishing to connect to or extend Utility facilities must apply to the Utility, submit any required engineered plans for review and acceptance by the Utility and pay all service connection deposits, as detailed in W-027.8 and W-020-H. No person may connect to any Utility facility without first obtaining a permit from the Utility for the connection. Permits are required to construct a service connection or extended service connection. If a connection to Utility facilities requires construction of both a service connection and an extended service connection, a single Service Connection/Extended Service Connection Permit Fee as provided in W-027.15 will be sufficient to comply with this rule. Permit fees and plan review fees (W-027.16), if required, will be included in Service connection deposits defined in W-027.8.
2. Permit Application Requirements
An application for a connection permit shall include the following:
 - a. The Service Connection Permit Fee W-027.15
 - b. The name, address, and telephone number of the customer to be served.
 - c. The legal description of the parcel to be served.

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W-020 SERVICE CONNECTION/EXTENDED SERVICE CONNECTION POLICY (continued)

- d. For private systems and residential buildings with more than two (2) dwelling units, branched service extensions, or commercial structures:

Four (4) copies of plan and profile sheets, stamped and signed both by a professional engineer registered in the State of Alaska and signed by the customer, depicting the connection facilities, shall be submitted for review and approval. The plan and profile sheets shall be twenty-four (24) inches by thirty-six (36) inches in size or less, and shall include, as minimum, the following information:

1. Invert and ground surface elevations at the main and building foundation.
2. The type, class, diameter, used in the connection facilities, depth of bury, and horizontal and vertical separation from other utilities.
3. The location and intended use of each structure to be served by the connection facilities.
4. Vicinity map, legal description of property, north arrow and drawing scale.
5. Existing street names, sewer mains, and proposed connection/extension locations.
6. Reference in a general note that all construction will adhere to the Standard Construction Specifications.
7. Include the engineer's firm name, address and telephone number.

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W-020 SERVICE CONNECTION/EXTENDED SERVICE CONNECTION POLICY (continued)

- e. Evidence that the applicant has obtained all permits and paid all fees required to construct or remove that portion of the connection that will be or is located in public rights-of-way. The developer, owner or contractor shall acquire all permits and pay all fees established by any government agency as a condition for the installation, construction or removal of a service connection or a service extension. If the governmental agency requires the Utility to obtain the permit and accept responsibility, the developer, owner or contractor shall reimburse the Utility for all costs incurred to obtain the permit and provide a two-year guarantee secured by a bond to the Utility sufficient to cover possible damages or liabilities.
- f. The applicant for a permit to install or remove a service connection or service line extension under a road right-of-way shall guarantee the service connection installation for two (2) years from the date of connection.
- g. The Utility shall issue a connection permit and collect the Service Connection/Extension deposit provided in W-027.8, if it finds that the permit application conforms to this subsection and the construction proposed in the application conforms to this tariff, the Design Criteria of the Anchorage Water & Wastewater Utility and applicable law. Once the Utility issues the connection permit the applicant is authorized to proceed with the construction of the service connection, service extension, or both.

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W-020 SERVICE CONNECTION/EXTENDED SERVICE CONNECTION POLICY (continued)

3. Inspection of Construction

No service connection or service extension (including newly constructed service connections or service extensions as well as repaired, modified or abandoned service connections or extensions) may be backfilled until they have been inspected and approved by the Utility or its designated representative. The customer shall schedule the Utility's inspection of a service connection or service extension at least twenty-four (24) hours in advance. The Utility will charge a separate inspection fee for each service connection, and for each service extension, inspected as provided in W-027.9. An inspection of a connection to Utility facilities shall be completed within three (3) working days after the customer requests that the Utility schedule the inspection.

The service connection will be approved at the conclusion of the inspection if the service connection conforms to W-020 of this tariff. If a service connection or service extension fails to pass inspection, it must be re-inspected until it passes inspection. A full inspection fee as provided in W-027.9 or actual cost to the utility shall be payable for each re-inspection, whichever is greater. If a service connection or service extension is installed and backfilled without Utility inspection and approval, the Utility may require proof that the service connection or service extension complies with applicable standards, which may include excavation of the service connection or service extension at the customer's expense.

4. Record Drawings

The customer shall submit record drawings showing the location of each service connection and/or service extension. Where the submission of engineered plans is required, the customer shall submit record drawings, signed and stamped by a professional engineer registered in the State of Alaska accompanied by a certification that the engineer or its designated representative inspected the service connection or service extension during construction. The Utility reserves the right to withhold service, or accept a connection to Utility facilities, until the Utility has reviewed and approved the record drawings.

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W-020 SERVICE CONNECTION/EXTENDED SERVICE CONNECTION POLICY (continued)

- B. After the effective date of this tariff, a service connection shall serve no more than one (1) parcel and no new service connection may cross a parcel line other than that for which it is intended to provide service.
- C. Except as provided in Section W-020-D, a structure shall be served by a single service connection. Where multiple structures occupy a single parcel, there shall be one (1) service connection for each structure on a parcel except when the Utility has approved a branched service extension and the owner of the parcel has accepted responsibility for paying the bill for monthly water service to each structure.
- D. A structure may be served by more than one service connection for just cause and upon Utility approval, provided the service extensions to the structure are not cross connected or intertied.
- E. The minimum size of a service connection serving one (1) or more existing structures on a parcel shall be the size required to serve the greater of (i) the flow generated by the most intensive use of the structures permitted under their current zoning, or (ii) the flow generated by the most intensive use of the parcel permitted under its current zoning. The minimum size of a service connection serving a vacant parcel shall be that required to serve the flow generated by the most intensive use of its current zoning. When a parcel is rezoned, to permit a more intensive use of the parcel or a structure on a parcel, the customer shall provide a service connection whose minimum size conforms to the requirements of this subsection.
- F. If an existing service connection is replaced by a new service connection or becomes unusable due to a re-plat of the property, it shall be disconnected at the main, by the property owner, at no cost to the Utility. The disconnection shall be witnessed by a Utility representative according to W-020.J.
- G. The physical connection to the Utility's facilities shall be performed by the Utility or a Utility representative. The Utility will perform the mechanical portion of the service connection only. The property owner will be responsible for all right of way permits, excavation, back-fill and right of way inspections. The Utility will provide the connection to the main, install the service line and thaw wire to the property and install a key box at the property line. All such excavations shall be handled on a 48-hour notification, excluding Saturdays, Sundays, holidays and the hours between 4:00pm and 8:30 am.

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W-020 SERVICE CONNECTION/EXTENDED SERVICE CONNECTION POLICY (continued)

H. Service connection charges shall be billed on a cost basis, with a deposit required according to W-027.8. Deposits for connections larger than 2" shall be calculated on a case by case basis. Deposits required by this rule secure payment for service connection permit, plan review fee, necessary inspections, locates and other costs the utility may incur and do not represent the final bill for construction. The property owner is obligated to pay the actual cost of installing the service connection and will be billed or refunded according to W-007-B.

I. Townhouses and Condominiums

A separate service connection and service extension shall be installed to provide Water Service to each unit of a town house constructed after the effective date of this tariff.

Water Service will be provided to condominiums through a single water connection for the entire complex of condominiums. One application for water service must be submitted for each connection or for the entire condominium complex, with the applicant agreeing to accept responsibility for payment of the total billing.

J. Inspection of Construction

No service connection, extension, modification, abandonment or repair may be backfilled until it has been inspected according to W-020-A and approved by a Utility representative. The customer shall schedule inspections at least 24 hours in advance, excluding Saturday, Sunday, holidays and the hours between 4:00 p.m. and 8:30 a.m. The Utility will charge an inspection fee as provided in W-027.9. If the customer or representative is not present at the scheduled time, the Utility representative will leave a door hanger informing the customer of the time and date they were there. The customer must then schedule a return visit and pay a return visit charge for failure to show for a scheduled appointment as provided in W-027.7.

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W-020 SERVICE CONNECTION/EXTENDED SERVICE CONNECTION POLICY (continued)

K. Extended Service Connections

To extend a Water Service connection a customer must submit an Extended Service Connection application according to W-020-A including drawings and written justification for Utility approval. Only one (1) customer may be served from the extended connection and that customer shall pay all costs for construction of the connection. The extended connection shall be constructed in the right of way or dedicated utility easement, and the size shall be determined by an official of the Utility. The keybox for the extended connection shall be installed at the first property line adjacent to the main on the customer's side of the right of way or utility easement. The customer shall be responsible for all costs associated with the extension and extended service connection maintenance from that point. The extended service connection must be disconnected and re-connected to the new water main at the property owner's expense at such time as a utility maintained water line becomes available.

W-021 FINANCING CHARGES

The Utility, subject to the availability of funds and of an acceptable credit rating for the customer, may provide for payment in installments of assessment for main extensions as provided in W-019. The Utility may require as a condition to such financing that a mortgage on the property be executed. The Utility shall charge interest at the rate of 10% (ten percent) per annum add-on interest on the total amount financed herein. Further, the Utility may discontinue Water Service, pursuant to W-025, for failure of a customer to pay any installment when it falls due, and the customer will be subject to payment of the reconnection charge and service deposit as provided in W-027.1.

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W-022 SPECIAL CONDITIONS OF WATER SERVICE

A. Facilities Inspection

Person(s) receiving Water Service from the Utility shall, after three (3) days' notice and at reasonable hours grant admission to premises owned or occupied by them to any properly identified Utility representative for the purpose of inspecting any facilities connected with or owned or operated by the Utility, including sampling, testing or record examination. The Utility may inspect a customer's facilities to determine compliance with the requirements of this tariff. The Utility may set up on a customer's property devices that are necessary for sampling, testing, inspecting or compliance. If a customer does not provide properly identified Utility employees reasonable access to the customer's premises as required by this rule, at the time requested by the Utility, the Utility will notify the customer by placing a door hanger or other written notice of the obstruction of access. In addition, the Utility may attempt to notify occupants of a dwelling by telephone or other means reasonably calculated to provide notice of a restricted access. The customer will be charged for each return visit necessitated by restricted access as provided in W-027.7. If access is not available after the expiration of 24 hours from posting or delivery of other written notice, the Utility may discontinue Water Service, pursuant to W-025, until assurances of future access satisfactory to the Utility have been provided.

B. Scheduling of Service

Any Utility services requiring a Utility employee to come to the customer's premises shall be scheduled with the Utility not less than 24 hours in advance, excluding weekends and holidays. In response to such a request, the Utility will not turn Water Service on or off unless the customer or their representative is present. If the customer or representative is not present at the scheduled time, the Utility representative will leave a door hanger informing the customer of the time and date they were there. The customer must then schedule a return visit and pay a return visit charge for failure to show for a scheduled appointment as provided in W-027.7. The Utility will notify the customer of the day it will render service and whether it will do so in the morning or the afternoon, but will not schedule a more precise time.

Only authorized Utility personnel may turn Water Service on or off. A property owner who turns Water Service on or off without Utility authorization is subject to an unauthorized turn-on/turn-off fee, as described in Section W-027.10.

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W-022 SPECIAL CONDITIONS OF WATER SERVICE (continued)

C. Emergency Service

The Utility provides twenty-four (24) hour emergency turn-on or turn-off service. A customer may request emergency service by calling (907) 222-4084 option 5. Emergency service is subject to a turn-on turn-off charge, whenever Utility personnel are dispatched, as provided in W-027.1.

D. Easements and Rights of Way Required

From the effective date of this tariff forward, the Utility will not construct, own, operate or maintain any new facilities except those within public street rights-of-way or permitted corridors, which the Utility has legal right to occupy or within easements on public or private property which the Utility may obtain by grant, purchase or condemnation under terms the Utility determines to be economically feasible. As a condition of providing Water Service to a parcel, the Utility may require the owner of the parcel to provide an easement on the parcel for the construction, operation and maintenance of the facilities that the Utility determines are necessary to provide Water Service. The Utility's title to the easement shall be superior to all other recorded interests in the parcel.

E. Locates

The Utility will provide one locate per customer of their service line and keybox location. At a customer or contractor's request, the Utility will locate its facilities within a public right of way or a Utility Easement for the purpose of excavation or construction that might damage the Utilities facilities. For this service, the Utility will require that the contractor be present at the time of locate. This service will be provided once free of charge. Subsequent locates for the same project will be subject to charges provided in W-027.12. The contractor or customer's representative will be responsible for damage to any utility facility located within thirty (30) inches of utility locate markings.

F. Resale of Water

No customer may provide water supplied by the Utility from an un-metered service connection, with or without charge, for any use other than that implicitly intended for the customer.

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W-022 SPECIAL CONDITIONS OF WATER SERVICE (continued)

G. Required Facilities and Inspection

The Utility will not provide Water Service to any structure that is not equipped with an inside shut-off valve. The Utility will not provide Water Service to any parcel unless the Utility has inspected the service connection/extension for the parcel and found it to conform with this tariff, the most current edition of the Uniform Plumbing Code and other legal requirements applying to its construction and location. The Utility will charge the customer an inspection fee as provided in W-027.9.

H. Air-Conditioned Properties

The Utility will only provide Water Service to air-conditioned buildings that do not re-introduce cooling water into the Utility Facilities.

I. Service Extension Maintenance

The keybox and the service extension located between the curb stop or keybox and the premises of the customer shall be kept in repair by the owner or occupant of the premises, who shall be responsible for all breaks or freezing in said line and for any damage resulting incidentally there from, other than those caused by acts of the Utility. In the case of frozen Water Service, the customer shall be responsible for thawing the service line from the main to the structure unless the freezing condition can subsequently be demonstrated to have been the result of a malfunction in the Utility's system beyond the control of the customer.

J. Emergency Service Disruptions

Water may be turned off at any time for emergency repairs, extensions or other necessary purposes. The Utility shall give advance notice whenever feasible. In the event of a disruption under this section, the Utility shall not be liable to the customer for loss or damage which may be caused by failure of the Utility to deliver water. Emergency disruptions shall be subject to section W-005 of this tariff.

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W-022 SPECIAL CONDITIONS OF WATER SERVICE (continued)

K. Key Box and Thaw Wire

It shall be the customer's responsibility to know the location of their keybox and thaw wire, and will be liable for any costs to the Utility incurred in locating or repairing the key box or thaw wire, occasioned by negligence of the customer or those acting on their behalf. Such negligence shall include the customer's failure to apprise persons whom the customer knows or should know might damage the keybox or thaw wire if not provided with knowledge as to its location.

L. Multiple Units per Connection

When water is supplied from one service connection for the use of more than one (1) dwelling unit, commercial unit or structure, the person owning the property butting on or immediately adjacent to the keybox for the service connection shall be liable for all charges and fees required by the tariff as if they had contracted with the Utility for one or more separate service connections to serve the other dwelling units, commercial units, or structures.

M. Shut Off Valves

All persons, prior to receiving Water Service from the Utility, shall provide a separate shut off valve inside the structure for which service is being requested. The valve shall be located on the service extension near the point where it enters the structure, ahead of any branch lines, where it is readily accessible in the event of an emergency.

N. Waste of Water

A customer shall use and maintain their facilities and equipment in a manner that does not waste water. A customer will be billed for all water that passes through its meter regardless of whether the customer uses the water. If a customer wastes substantial quantities of water which results in monetary or physical damage to the Utility, the Utility may discontinue Water Service, pursuant to W-025.

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W-022 SPECIAL CONDITIONS OF WATER SERVICE (continued)

O. Protection of Utility Facilities

Meters, remote reading devices and other facilities provided at the expense of the Utility are Utility property and the Utility may remove them at any time upon the termination of an agreement for their maintenance or the discontinuance of Water Service, pursuant to W-025. The customer is responsible for the safekeeping of Utility facilities on the customer's premises and shall take all reasonable precautions against interference with the facilities. A customer may not connect to, interfere with or alter the meters, valves, bypasses, keyboxes or other Utility facilities on the customer's premises, or permit connection to, interference with or alteration of the facilities by any person other than an authorized representative of the Utility. The customer shall pay for any damage to Utility facilities on the customer's premises not caused or permitted directly by the Utility, including the cost of replacing an item damaged beyond repair.

P. Relocation of Utility Facilities

If construction, remodeling or alterations of a customer's premises makes it necessary to relocate Utility facilities either on or off the premises, the customer shall reimburse the Utility for all costs of the relocation. The Utility may relocate a fire hydrant upon request of a customer, if the customer obtains written approval of the proposed location from the Fire Department and reimburses the Utility for the actual cost of the relocation.

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W-022 SPECIAL CONDITIONS OF WATER SERVICE (continued)

Q. Connection to Other Sources Prohibited

1. No person may connect any Utility facility, or any customer owned water facility that is connected to a Utility facility, to any other source (including private wells), or any source of possible water contamination (including without limitation a fire sprinkler system or reservoir structure).
2. The Utility will deny or disconnect service that would be or is connected to any other water source, or any possible source of water contamination, or has water from another source readily available. Water from an on-property well formerly serving a parcel is considered readily available unless the well is permanently disconnected. An applicant for service to a parcel formerly served by another water source other than an on-property well shall cut and cap pipes that would connect the other water source to any Utility facility, or any customer owned water facility that is connected to a Utility facility must disconnect or otherwise modify its water facilities in a manner that the Utility determines is reasonably necessary to protect the integrity of the Utility's Water Service.
3. Exceptions
 - a. Notwithstanding, the Utility will permit standby service to customers who receive Water Service from the Utility through two (2) inch or larger service connections, where loss or interruption of service could be detrimental to public health or national security, such as health clinics, hospitals, and federal agencies, as determined by the Utility. Prior to approval of this kind of service, the customer must submit a set of engineering drawings of the proposed installation, including water meters, fittings and appurtenances, for Utility review. A customer whose facility is approved by the Utility for connection to an alternate source of Water Service shall provide and install, at the customers expense, backflow prevention devices approved by certified testing labs and the Utility.
 - b. Service to customer facilities connected to a fire retarding sprinkler system, provided that prior to commencement of Utility service the customer shall pressure test the service extension (fire sprinkler system) and chlorinate it in the presence of a Utility representative.

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W-022 SPECIAL CONDITIONS OF WATER SERVICE (continued)

R. Access to Utility Facilities

Customers or property owners on whose property Utility facilities are located shall at reasonable hours grant access to properly identified utility employees. These facilities include but are not limited to meters, keyboxes, and water mains.

S. Cross Connection Control Program

1. The purpose and scope of the cross connection control program is to protect the Utility's water supply from contamination by identification of cross-connection risks of each service connection. Some service connections may require the installation of one or more cross-connection control devices and assemblies. The customer(s) who are required to maintain backflow prevention devices and assemblies will be charged an annual fee, as provided in Section W-027.13.
2. The Utility will be responsible for determining the need for, approval of installation, and initial testing of all backflow prevention devices and assemblies. The Utility will be responsible for assuring that the assemblies and devices remain in place and functioning by requiring the periodic testing and reporting of these test results to the Utility.
3. No public water service connection to any premises shall be installed or maintained unless it is in accordance with the requirements of the cross connection protection of this tariff, Unified Plumbing Code and local amendments and 18 AAC 80.025. Service of water to any premises with a cross connection shall be discontinued if a back flow assembly device has not been installed, tested and maintained, or it is found that the backflow prevention device has been removed, bypassed or an unprotected cross connection otherwise exists on the premises. Service will not be restored until such conditions or defects are corrected in conformance with this tariff, Unified Plumbing Code and local amendments.
4. A customer shall permit a properly identified Utility representative to enter the customer's premises at all reasonable times for random testing and inspection of backflow prevention devices to ascertain that no cross connection contamination risk exists.

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W-023 TYPES OF WATER SERVICE OFFERED

A. Water Pressure

The Utility seeks to provide water at a minimum average pressure of 35 pounds per square inch. (psi) and a maximum of 100 psi. A Customer in an area which experiences pressure less than 35 psi or greater than 100 psi may elect or may be required to install and maintain at their expense a booster pump or pressure reducing device within the plumbing of their structure. The Utility will not be liable for damages caused from the customer's failure to install or maintain its booster or pressure reducing equipment.

B. Temporary Water Service

At a Customer's written request, the Utility will turn on an existing water service to accommodate seasonal needs such as but not limited to a camper park, public park, undeveloped lots, irrigation system or recreation facility in the spring, and discontinue service in the fall on dates designated by the customer. Temporary Water Service Rates will be calculated according to the rate classification the customer would normally fall under. The customer shall be charged turn-on and turn-off fees for service at the rate provided in W-027.1. To receive commercial service under this rule, the Utility may require the customer to install and maintain in accordance with Utility specifications, an appropriate backflow prevention device and water meter. A one time service deposit will be required to initially activate the account, and the customer account will be made temporarily inactive during periods of disuse. The Utility will not discontinue service until a written request has been received to place the account on temporary inactive status.

C. Temporary Construction Water Service

Temporary construction Water Service to a parcel where a multi-family dwelling or commercial structure is under construction may be provided from an existing approved water main and service connection to the parcel. A person(s) requesting Water Service under this rule must submit an application for Water Service, as provided in W-006. Charges will be billed as provided in W-027.14. At the discretion of the Utility, the Utility may require an appropriately sized meter and backflow prevention device, in which case the customer will be billed according to the applicable monthly meter charge and volumetric rate. The customer will not provide or make available water to any other lot or location.

D. Fire Flow

The Utility expressly does not provide fire flow to any Utility's service area. Hydrants may be installed for system flushing alone and may not be used for any other purpose. Structures with sprinkler systems installed are offered no guarantee either express or implied that sufficient capacity is available to supply said sprinklers.

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W-024 METERING

Metered service is available only to structures containing commercial units or multiple dwelling units and residential customers engaged in commercial activities the utility considers capable of excessive consumption.

A. Metered Water Service Required for New Structures

Metered service is required for new structures containing commercial units, or multiple dwelling units, or when the Utility determines the commercial flat rate to be inequitable.

B. Metered Water Service for Existing Structures

The Utility may require, by written notice to the customer, that the customer install a meter and receive Water Service at a metered rate for residential service to an existing multi family dwelling, commercial service to an existing structure or any service to a dwelling in which a home occupation or business is being conducted, if the Utility determines that the home occupation or business will increase the demand for consumption of water. The Utility may inspect the premises to set a rate and determine the appropriate meter size. Meter size will be determined by potential usage not service connection size. The notice shall state the deadline for installing the meter.

C. Metered Water Service Upon Written Request

A commercial customer may, upon written request to the Utility and in compliance with W-012, request metered water service. In such a case, the customer must bear all costs of meter installation and inspection by the Utility.

D. Meter Installation

The Utility shall supply any meter required or authorized by this rule upon the request of the customer. The Utility will supply only one meter for each service connection unless it has authorized a branch service extension. The Utility will determine the size of the meter. If a customer requests a compound meter, fire flow meter or a meter larger than two (2) inch, the request must be made not less than one-hundred-eighty (180) days before the scheduled installation date. The customer shall install all meters at its own expense in accordance with the Utility's specifications. The Utility at its own expense may install a remote reading device on the property. The meter will remain the sole property of the Utility.

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W-024 METERING (continued)

E. Meter Tests and Standards

Water meters provided by the Utility will conform to the specifications and tolerances established for meters by the American Water Works Association (AWWA). Upon one (1) weeks' notice from a customer requesting the test, the Utility will test a water meter. The Utility will perform the test in the presence of the customer or the customer's representative, if requested by the customer. If the meter is found to be outside AWWA tolerances, the Utility will submit adjusted billings for the period the meter was outside the specifications, not to exceed six months and will repair or replace the meter and pay all associated costs. If the cause for the meter error can be attributed to an act or event for which the date can be fixed, adjusted billings will be prepared back to that date or to the date when the current customer of record began receiving service through the meter, whichever is later. If the meter does not vary from standard tolerances and the meter test was requested by the customer, the customer will pay the meter test cost of removing, testing and reinstalling the meter, including costs of labor and equipment, as described in W-027.3.

The Utility may not charge the customer for any under-billing unless there is evidence of meter tampering by the customer.

Meter test deposits will be returned within ten (10) days of an out of tolerance meter test. In the event that the meter is within tolerance, a statement detailing expenses incurred and an invoice or deposit refund will be presented to the customer according to W-007-B.

F. Meter Bypass

The customer shall install a meter bypass with a three (3) inch or larger meter, and may install a meter bypass with a smaller meter only if the Utility determines the bypass is required to protect the public health and safety. A meter bypass shall be sealed and tagged in the closed position at the time the meter is installed and the installation shall be inspected by the Utility. The bypass may be used only during periods when the meter has been removed for repair and only when specifically authorized by the Utility. If a seal is removed and a bypass valve is opened without the permission of the Utility, the customer shall be billed for the period when the valve was opened at three times the average monthly charge to the account during the preceding year. If a full year's billing history is not available, the Utility will estimate a monthly charge based on three times the average annual consumption of similar customers.

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W-024 METERING (continued)

G. Meter Maintenance

The Utility will maintain and repair meters and reading devices at its expense, but will not maintain or repair any part of the plumbing apparatus connected to a meter. The customer shall maintain access to the meter for maintenance. The customer shall provide a location for a meter where it is protected from freezing. The Utility will repair or replace a meter damaged by freezing at the customer's expense.

H. Failure to Install Meter

If a customer fails or refuses to install a meter required by these rules and regulations, the Utility may, after 30 days written notice, discontinue water service to the customer until the meter is installed as required by these rules and regulations. The Utility will not make billing adjustments for a customer who fails to install a meter pursuant to the schedule established in these rules and regulations.

I. Water Service to Undeveloped Lots

Water Service provided to any undeveloped lot or tract for irrigation, animal care, structure(s) with a swimming pool, and similar purposes outside of a building shall be considered as commercial service and may be billed at metered rates at the utility's discretion.

J. Meter Readings

The consumption for computing bills for metered service will be as indicated by the meter. The quantity recorded by the meter will be accepted conclusively by the Customer and the Utility as the amount of water passing through the meter except where the meter is found to be registering inaccurately or has ceased to register. If the meter has ceased to register, the bill will be estimated based on a similar prior period.

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W-025 DISCONTINUANCE OR DISCONNECTION OF WATER SERVICE

The Utility discontinues Water Service to a parcel by turning off the flow of water at the keybox. The Utility disconnects Water Service to parcel by removing all or part of the facilities connecting the distribution main to the parcel. Only the Utility may restore Water Service after it has been Discontinued or Disconnected under this rule.

A. Reasons for Discontinuation of Water

1. Discontinuance for Non-Payment of Bills

A customer's Water Service may be discontinued if their bill is not paid in accordance with section W-010.

2. Discontinuance for Unsafe Customer Facilities

The Utility may discontinue Water Services to any premises without prior notice where plumbing facilities, appliances, or equipment, using water or discharging wastewater, are dangerous, unsafe, or not in conformance with standard plumbing practice.

3. Discontinuance for Water Waste

Where water is wastefully or negligently used on a customer's premises seriously affecting the general service or does not comply with an emergency curtailment plan implemented by the Utility, the Utility may discontinue Water Service if such conditions are not corrected after notice by the Utility. Allowing water to run continuously rather than providing reasonable and proper insulation is considered wasting water.

4. Discontinuance for Fraud and Abuse

The Utility will refuse or discontinue Water Service to any customer or premises where it is deemed necessary to protect the Utility from fraud or abuse of service. Discontinuance of Water Service for one or both of these causes may be made immediately without prior notice, upon receipt of knowledge by the Utility that such condition or conditions exist.

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W-025 DISCONTINUANCE OR DISCONNECTION OF WATER SERVICE (continued)

5. Discontinuance for Unauthorized Turn-On
Where Water Service has been discontinued for any reason and the keybox is turned on by the customer or another unauthorized person, the service may then be disconnected at the main, without notice to the customer. The charges for disconnection at the main will be billed at the actual cost for labor and materials billed to the offending customer. The charges for use of service through such illegal connection will be at the regular rate for the period of time, as estimated by the Utility, that such illegal or unauthorized connection existed, plus an unauthorized usage fee, as defined in Section W-027.10.
6. Discontinuance for other Tariff Violations
- a. A violation of any provision of this Tariff.
 - b. Knowing and continued failure of the customer to provide the Utility with reasonable access to its meters, equipment, or property.
 - c. The customer refuses or fails to comply with the metering program.
 - d. The customer's breach of a special contract between the Utility and the customer for Utility services.
 - e. Where necessary for the Utility to comply with an order or regulation of any court or governmental agency with proper jurisdiction.
7. Discontinuance by Customer Order
Each customer about to vacate any premises supplied with water service by the Utility shall give at least three (3) days written notice of their intentions and state the date the Water Service is to be discontinued. Otherwise, a customer will be responsible for all Water Services supplied to the premises until a written notice is received. Within one (1) week of the date stated in the notice to discontinue Water Service, a total bill (minus any deposits, refunds or credits due to the customer) will be prepared and delivered which is due and payable twenty-five (25) days after the date rendered on the bill. The amount of the bill for the current billing period will be determined by prorating the number of days of Water Service received in the given month (including the date of disconnect) divided by the total number of days in the month, times the usual monthly charge for the customer.

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W-025 DISCONTINUANCE OR DISCONNECTION OF WATER SERVICE (continued)

B. Reasons for Disconnection of Service

1. The unauthorized turn-on of a keybox serving a parcel to which Water Service was discontinued under rule W-025.
2. The willful and repeated violation of any provision or provisions of this tariff.
3. A violation of this tariff that threatens the public health or safety or the integrity of the Utility's system.
4. The connection of a service connection to another source of water as prohibited in rule W-022-Q.

C. Discontinuation/Disconnection Notification

Subject to rules in W-008 and W-025 a customer's Water Service may be discontinued or disconnected no earlier than fifteen (15) days after a turn off notice has been sent. The notice shall state the date when water service may be discontinued or disconnected, the cause of discontinuance or disconnection and the action required to remedy the cause for discontinuance or disconnection. In cases where a customer's account is chronically delinquent, requiring posting of a turn off notice more than once during a calendar year, a charge as described in W-027.17 shall be levied.

In addition to the shut off notice, the Utility will place a door hanger notice stating the date for discontinuation of service. Within ten (10) days after the date specified on the door hanger the Utility without further notice may discontinue service to a customer at reasonable hours. Water Service will not be discontinued on a Friday or a day preceding a holiday. In cases where it appears a customer may not be visiting the premises on a regular basis, a first class, postage-prepaid letter may serve as an alternative to a hand delivered turn-off notice. This notice will be mailed no less than five (5) working days before the date scheduled for discontinuance or disconnection. Where the Utility determines that a service connection creates danger to life or property, the Utility may disconnect or discontinue Water Service without notice.

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W-025 DISCONTINUANCE OR DISCONNECTION OF WATER SERVICE (continued)

D. Limitations on Reasons for Discontinuance or Disconnection:

The Utility will not discontinue Water Service to a customer in the following circumstances.

1. For delinquency in payment for services rendered to a prior customer at the premises where Water Service is being provided.
2. If the customer is unable to pay the full delinquent amount due and is in compliance with a signed payment plan (W-008-B), or is in the process of timely negotiation of a deferred payment agreement with the Utility.
3. For non-payment of a bill related to another class of service at a different service location.
4. For failure to pay a disputed amount due on a delinquent account if the customer complies with the rules on customer bill disputes in Section W-004 and the dispute remains under investigations by the Utility or the Regulatory Commission of Alaska. However, the Utility may proceed to disconnect water service in accordance with the above provisions if a customer fails to pay any undisputed amounts.

E. Payment Extension

The Utility may extend the time for correcting a payment delinquency by an additional thirty (30) days upon determining that the delinquency is for Water Service to a dwelling occupied by a person who is seriously ill, elderly, handicapped or dependent on life support systems.

In any case in which the Utility is notified after issuance of a discontinuance or disconnection notice that a customer's residence is occupied by person who is seriously ill, elderly, handicapped or dependent on life support systems, the Utility shall extend the discontinuance or disconnection day by fifteen (15) days and notify the customer of the extension.

- F.** The Utility does not waive the right to discontinue or disconnect water service by delaying the discontinuance or disconnection of Water Service after the door hanger notice. However, if Water Service is not discontinued or disconnected within ten (10) working days after the date stated, the notice of discontinuance or disconnection shall be void. Thereafter the Water Service may not be discontinued or disconnected, less than forty-eight (48) hours after placement of a new door hanger Turn off notice.

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W-025 DISCONTINUANCE OR DISCONNECTION OF WATER SERVICE (continued)

G. Restoration of Discontinued or Disconnected Water Service

1. A customer who has had Water Service discontinued under rule W-025, may have Water Service restored, within three (3) working days, by demonstrating to the satisfaction of the Utility that the cause for discontinuance has been corrected. Only the Utility may restore Water Service after it has been discontinued. Payment of Turn-off and Turn-on charges, in accordance with W-027.1, will be required before restoration of Water Service.
2. Correction of cause for Discontinuance of Water Service
 - a. The customer's Water Service may be restored if the requirements of this tariff are met and demonstrated to the satisfaction of the Utility.
 - b. In extenuating circumstances, the Utility manager may agree to waive or defer correction of the cause of discontinuance of Water Service in whole or in part and restore Water Service to a customer without correction of the cause of discontinuance where, in his judgment, strict enforcement of the correction would cause a hazard to the health or safety of the public. Such a restoration of Water Service shall be on such terms and conditions and for such a period of time as the Utility manager may determine.
3. A customer who has had Water Service disconnected under rule W-025, may have water service restored, within three (3) working days, by (i) submitting an application for a connection permit under rule W-020, (ii) submitting a new application for Water Service under rule W-006, (iii) demonstrating to the satisfaction of the Utility that the cause for disconnection of Water Service has been corrected, and/or (iv) paying in full any outstanding account balance including but not limited to any accrued water usage, turn on/turn off fees, inspection fees, service deposits, unauthorized turn on/turn off fees, and actual costs for disconnection. In addition, the customer will be responsible for paying within thirty (30) days the full costs incurred by the utility associated with re-connection under W-025-A.5 and with installing any facilities that had been removed.

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W-026 RATES

A. Postage Stamp Service Rates for UAU customers

C

SCHEDULE A

Flat rates

Monthly Residential Flat Rate Service Charge \$76.94

Monthly Commercial Flat Rate Service Charge \$87.04

PRISM Surcharge 0%

D

SCHEDULE B

Metered Rates

This schedule applies to all metered accounts. Monthly charges billed to each account are comprised of a volume charge for each 1,000 gallons used, and a meter size specific Customer Charge.

Volume Rate per 1,000 Gallons \$5.36

Monthly Customer Charge by Meter Size

3/4-1" Meter \$84.23

1 1/2" Meter \$277.96

2" Meter \$446.42

2 1/2" Meter \$673.84

3" Meter \$900.87

4" Meter \$1,406.64

6" Meter \$2,804.86

PRISM Surcharge 0%

D

Pursuant to: **U-23-004(6)**

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W-026 RATES (continued)

B. Creekwood Park Apartments Rates

SCHEDULE A

Monthly charges billed to each account are comprised of a volume charge for each 1000 gallons used plus the customer charge, billing surcharge, cost of any water hauled and any special assessments.

On-Site Treated Water Volume rate per 1000 Gallons	\$18.11
Customer Charge	\$7991.89
Billing Surcharge	\$12.80
PRISM Surcharge	0.00%
Hauled water per 1000 gallons	Cost Plus 12%
Voluntary Special Assessment	Per Agreement

Special Conditions:

- a. Prospective customers will be required to place into escrow an amount equal to two month's customer charge and 6000 gallons per day for 60 days, (360,000 gallons) at the On-Site Treated Water Volume rate before services may be rendered.
- b. Utility Service commences at the distribution system entry point where pressurized water exits the treatment plant and into the Creekwood distribution system. Unified Alaskan Utilities shall not be responsible for water quality issues or failures of any kind resulting from conditions or failures beyond the distribution system entry point or related to facilities not owned by Unified Alaskan Utilities.
- c. In the event that the well source or treatment system is unable to meet system demand, water will be hauled to supplement production. Hauled water will be billed on a cost plus 12% basis, with receipts for cost components delivered with each monthly bill. Billings shall include cost for on-site treated water, customer charge, and hauled water.
- d. Payment of any Private Special Assessment approved by the RCA shall conform to the terms and conditions of the Private Special Assessment Agreement. Failure to abide by the terms of the Private Special Assessment Agreement shall result in discontinuation of service in accordance with Rule W-025-A.1 and Rule W-010.

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W-026 RATES (continued)

C. Vallenar View MHP Service Area Rates

SCHEDULE A Mobile Home Park Flat Rate

Monthly Service Charge	\$14,989
PRISM Surcharge	0.00%
Hauled water per 1000 gallons	Cost Plus 7.7%

Special conditions:

In the event that the water source or treatment system is unable to meet regulatory requirements, water will be hauled from an ADEC approved source. Hauled water will be billed on a cost plus 7.7% basis, with receipts for cost components delivered with each monthly bill. Should hauled water be exclusively required for more than three consecutive days, monthly service charge shall be prorated for the days in the month where service was not received via hauled water.

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By: David Kranich Title: Utility Manager

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W-027 NON-RECURRING FEES AND SPECIAL CHARGES

27.1	<u>Water Turn-On or Turn-Off (per visit)</u>	
	a. During Business Hours	\$122.00
	b. During Non-Business Hours	\$172.00
27.2	<u>Hydrant Use Fees</u>	
	a. Hydrant Wrench Deposit	\$N/A
	b. Hydrant Meter Deposit	\$N/A
27.3	<u>Meter Test</u>	
	¾" – 2" Meter	\$110.00 Deposit
	Meters Larger Than 2"	\$180.00 Deposit
27.4	<u>Return Check Charge</u>	\$27.00
27.5	<u>Service Call</u>	
	a. During Business Hours	\$102.00
	b. During Non-Business Hours	\$152.00
27.6	<u>Keybox Locate</u>	
	a. During Business Hours	\$122.00
	b. During Non-Business Hours	\$172.00
27.7	<u>Return Visit</u>	
	Necessitated by restricted access or failure to show for scheduled appointment.	\$122.00
27.8	<u>Service Connection</u>	
	(Installed by the Utility including permit and inspection fees.)	
	¾" – 1"	\$825.00 Deposit
	1 ½"	\$925.00 Deposit
	2"	\$1200.00 Deposit
	Larger Than 2"	By Agreement
27.9	<u>Inspections</u>	
	¾" up to 2"	\$122.00
	Larger than 2"	\$300.00 Deposit

Pursuant to: **U-20-011(4)** Effective: **May 16, 2023**

Issued By: Unified Alaskan Utilities

By:  Title: Utility Manager
David Kranich

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W-027 NON-RECURRING FEES AND SPECIAL CHARGES (continued)

27.10	<u>Unauthorized Turn-On/Turn-Off</u>	\$200.00
27.11	<u>Water Service for Plumbing Test Purposes</u>	\$135.00
27.12	<u>Duplicate Locate Service</u>	
	a. During Business Hours	\$122.00
	b. During Non-Business Hours	\$172.00
27.13	<u>Cross Connection Control Program</u>	
	Annual administration fee for each backflow prevention assembly.	\$25.00 Annual
27.14	<u>Monthly Temporary Construction Water Service</u>	\$104.52
27.15	<u>Service Connection Permit Fee</u>	\$95.00
27.16	<u>Plan Review Fee</u>	\$190.00
27.17	<u>Posting of Multiple Turn-Off Notices</u>	\$50.00

Pursuant to: **U-20-011(4)** Effective: **May 16, 2023**

Issued By: Unified Alaskan Utilities

By:  Title: Utility Manager

David Kranich

RCA No. <u>730</u>	<u>3rd</u> Revision	Sheet No. <u>59</u>
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	<u>2nd</u> Revision	Sheet No. <u>59</u>
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W-028 Regulatory Cost Charge

The Regulatory Cost Charge is a special surcharge applied to all regulated retail customer billings to pay the Utility's share of the budget of the Commission.

Regulatory Cost Charge	0.937% of billing	I
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Pursuant to U-25-009(2)	Effective July 1, 2025
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Issued By: Unified Alaskan Utilities
By: David Kranich Title: Utility Manager

Unified Alaskan Utilities**W-029 PLANT REPLACEMENT AND IMPROVEMENT SURCHARGE MECHANISM (PRISM)****29.1 Applicability:**

To recover the reasonable and prudent fixed costs incurred to repair, improve, or replace certain non-revenue producing plant placed in service between general rate cases. The costs of extending facilities to serve new customers are not recoverable through the PRISM.

29.2 Eligible Property:

The PRISM-eligible property will consist of the following:

- Services, Meters, and Hydrants installed as in-kind replacements.
- Mains and valves installed as replacements for existing facilities that remain in service beyond reasonable service life, are in prematurely deteriorated condition, or are required to be upgraded to meet quality of service standards and applicable law
- Main extensions installed to eliminate dead ends and to implement solutions to water supply problems that present a significant health or safety concern for customers
- Main replacement, cleaning and relining projects
- Unreimbursed costs related to highway relocation projects where the utility must involuntarily relocate facilities
- Other capitalized costs related to plant described above

29.3 Effective Date:

The PRISM rate will become effective for bills rendered on or after July 1, 2019.

Pursuant to U-20-011(4)Effective **May 16, 2023**Issued by Unified Alaskan UtilitiesBy David KranichTitle Owner and Utility Manager

Unified Alaskan Utilities**29.4 Computation:**

The initial charge in this tariff is 0.00%. The PRISM rate to become effective July 1, 2019, shall be calculated to recover the fixed costs of eligible plant additions that have not previously been reflected in the rate base calculation and will have been placed in service between January 1, 2018 and December 31, 2018. Thereafter, the PRISM will be updated annually by tariff advice filing to reflect eligible plant placed in service during twelve-month period, ending two months prior to the effective date of each PRISM update. The effective date of change will be March 1, and the date to which PRISM-eligible plant additions will be reflected is December 31. The fixed costs of eligible PRISM projects will consist of depreciation, return, and taxes (State, Federal, and local) plus any correction or adjustment requested and approved by the commission.

Depreciation: The depreciation expense shall be calculated by applying the annual accrual rates determined by the most recently approved revenue requirement study to the original cost of PRISM-eligible plant

Return: The after-tax return shall be calculated using the approved capital structure and weighted average cost of capital in the utility's most recent general rate case

Taxes: The income taxes shall be calculated using the statutory State and federal income tax rates. Property taxes shall be calculated using the local tax rates currently in effect.

The plant improvement surcharge rate will be expressed as a percentage, carried to two decimal places, that is applied to all classes of service as a percentage of each customer's billed revenue.

The percentage is calculated by dividing the total annual eligible fixed costs by the projected annual revenue.

Pursuant to U-20-011(4)Effective **May 16, 2023**Issued by Unified Alaskan UtilitiesBy David KranichTitle Owner and Utility Manager

Unified Alaskan Utilities**29.4 Computation (Cont'd)**

Formula: the formula for calculating the plant replacement surcharge percentage is as follows:

$$\text{PRISM} = \frac{(\text{EP} * \text{WACC}) + \text{Dep} + \text{Taxes} + e}{\text{PAR}}$$

Where:

EP = The original cost of PRISM eligible plant net of accumulated depreciation.

WACC = The weighted average cost of capital approved in the utility's most recent general rate case.

Dep = The depreciation expense related to PRISM eligible plant.

Taxes = The state and federal statutory tax rates applied to the equity return, and local property taxes applicable to the PRISM eligible plant.

e = The amount calculated under the annual reconciliation or any correction or adjustment of actual entries used in the calculation of the surcharge rate.

PAR = The projected annual revenues to be collected from customers.

Service areas: A separate PRISM surcharge will be calculated for each service area, consisting of capital improvements completed only in that service area.

Pursuant to U-20-011(4)

Effective **May 16, 2023**

Issued by Unified Alaskan Utilities

By David Kranich

Title Owner and Utility Manager

Unified Alaskan Utilities**29.5 Consumer protections**

Surcharge cap: The PRISM rate may not exceed 7.5 percent of the amount billed to customers under otherwise applicable tariff rates

Annual reconciliation: The utility will reconcile all plant improvement surcharge revenue to eligible fixed costs on an annual basis for years ending December 31. Any over or under collection will be included as an eligible fixed cost reduction or increase in the next PRISM rate update following the reconciliation

Cap reset: The PRISM rate must be reset to zero at the effective date of revised base rates set in a general rate case that incorporates the capital costs previously recovered through the plant improvement surcharge. The surcharge rate may also be reset to zero or another reduced rate that the commission establishes by order, if the commission, based on annual report data or otherwise, finds that the utility's earned rate of return, including surcharge revenues, exceeds the rate of return used to calculate the surcharge rate.

Customer notice: The utility will notify customers by bill insert or email before filing periodic revisions of the surcharge rate

Long-term Infrastructure Improvement Plan: the utility will file a long-term infrastructure improvement plan no less often than every five years. The original plan is included with the initial tariff filing. The updated plan requirements, as described in 3 AAC 52.815 (c), will be filed no later than March 31.

Asset Optimization Plan: Within one year after filing the initial long-term infrastructure improvement plan, and annually thereafter by August 31, the utility shall file an asset optimization plan as described in 3 AAC 52.815 (d)

Pursuant to U-20-011(4)Effective **May 16, 2023**Issued by Unified Alaskan UtilitiesBy David KranichTitle Owner and Utility Manager